



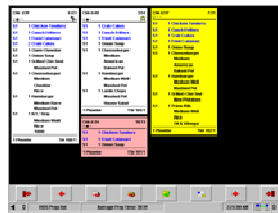
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## ROOM SERVICE AT IT'S BEST!!!

Today's hospital is a model of efficiency, and automated patient room service goes hand in hand with that efficiency. We have offered our automated patient room service system, GEMserve, for many years now. GEMserve uses only the best point of sale technology to aid in processing your patient orders, and our GEMserve application is browser based so accessing it is a snap through any browser in your hospitals network. This allows for easy access no matter where you happen to be.

Taking that efficiency a step further is the way our GEMserve system handles orders in the kitchen. We use state of the art kitchen display systems to help create the most efficient prep area possible. If you compare a kitchen display to a printer they are in a league of their own. Kitchen displays allow tracking for each item prepared, and we give you the reporting tools to zero in on any possible issues before they turn into problems. Another key factor for the MICROS kitchen display system is



shortcuts. Shortcuts that allow your staff to view all items in a single summary rather than have to manually count from multiple paper tickets. These are just a few ways we are helping our room service customers.

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## WHAT IS LEAN PROCESSING?

Lean Processing, it is something we hear a lot these days but what is it? Lean processing was developed to incorporate different methods to allow for the reduction of effort involved in a specific task, in short Lean processing helps make employees more efficient by changing the way they do simple tasks.

Some good examples of Lean processing are things

such as moving around kitchen equipment to reduce the number of motions needed to prepare food. By doing this you may be able to save up to 50% of the time needed to prepare a single item. Multiply the time saved by the total number of kitchen staff you have and you just made a big difference.

The point of lean processing is to create a continuous

and uninterrupted flow for every process. This means no bottlenecks, simplifying and consolidating preparation areas to create that perfect and Lean process.

At Common CENTS Solutions we take Lean to a whole new level. We create all of our software with Lean principles in mind to help you reduce and maximize your employees time while on the clock.

### Lean Processing

- Value Stream: Identify the value stream for each product or service, comprised of every action responsible for its design, order and provision. Eliminate actions that create no value
- Flow: Align all value-creating steps so that the design, order and product itself move steadily and rapidly toward the customer with no detours, waiting or scrap.
- Pull: Make products flow only at the pull of the customer, so the exact good is provided at exactly the right time.
- Perfection: Re-evaluate every value stream to make value flow faster at the precise pull of the customer.

# MYINVENTORY

The *myinventory* application is browser-based and is part of the *mymicros.net* Enterprise product line. The *myinventory* enterprise solution provides tools for the daily tasks associated with managing in-store and company-wide inventories. The *myinventory* application provides cumulative, daily, and ad hoc reporting related to ordering, receiving, waste, inventory counts, and more. Reports can be generated by item groups, items, vendor, cost center, and enterprise. Manage your inventory efficiently without the need for installation at the store level by using the *myinventory* web browser to quickly retrieve data and save your business money.

The *myinventory* applications provides unit and corporate - level operators a comprehensive solution for managing and controlling the business processes of Vendor Bids, Ordering, Receiving, Invoice Approval & Reconciliation, and Inventory. Based on real-time menu item sales gathered from the point-of-sale (POS), the application calculates product usage and depletes values from stock on hand, waste, transfers, and actual inventory.

### Highlights

- \*Simplify store-level processes and optimize inventories.
- \*Provides the necessary information to maintain stock in a cost effective manner.

- \*Enables managing inventories at either a single cost center or multiple locations.
- \*Commissary support included.
- \*Integrated within the browser-based *mymicros.net* portal.

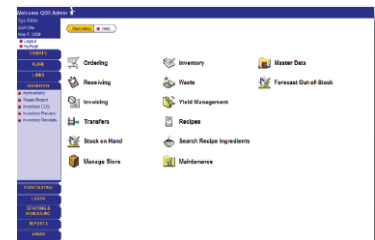


- \*Generates running and daily totals for all tasks associated with ordering, receiving, and conducting inventory counts, by store, enterprise, vendor, and/or item.
- \*Summary of daily totals for inventories on-hand and used.
- \*Purchase order and daily receipt summary, line item detail, and adjusted data.
- \*Complete overview of purchases by vendor, store, and item and other broad-line foodservice distributors.
- \*Compatibility with electronic data interchange (EDI) and third-party applications from suppliers like Sysco and other broad-line foodservice distributors.
- \*Zero installation at store level; all that is required is a web browser.
- \*Optimized for the MICROS RES,

MICROS 8700, MICROS 9700 HMS, or *Simphony* solutions and in mixed environments to any point-of-sale system that is feeding data to the *mymicros.net* enterprise information portal

- \*Completely point-of-sale independent at the enterprise level

As you can see MICROS *myinventory* offers real world features to help improve your day to day operation. Please call your sales rep today to find out how you can take advantage of this incredible product.



1-888-932-3687  
sales@ccents.com

## TRAY TRACKING AS A BEST PRACTICE

Tray Tracking is a product that can dramatically improve your Food Service departments accountability. Common CENTS Solutions is proud to offer the most thorough tray tracking around today. With our GEMtrak product we offer a full detail of not only when your delivery staff leaves the kitchen, but also what time each tray actually gets to the specific patient.

When partnered with our GEMserve

product, for automated patient room service, you receive an up to date visual indicator on our Dashboard display each time a tray is delivered.

GEMtrak allows easy access to view when each tray was delivered as well as who delivered the tray. We give you easy to use information to help improve your patients hospital experience while always having a clear path to see where you can improve on the day to day op-

erations. If you would be interested in hearing more, or you would like a price quote please give your Common CENTS Solutions sales rep a call today!



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*“Making life better for our customer and theirs.”*



**Common CENTS Solutions**

*In the early 1980s, the software of Common CENTS® Solutions was conceived by foodservice professionals to enhance profitability and more accurately monitor and manage their own cafeteria operations.*

*The first version of our software was installed in the company's food service units in 1984. With the promise of Common CENTS® Solutions proven, a decision was made to market the software to outside clients who could also benefit from improved performance and profitability. The first outside installation occurred in 1991. Since that time, Common CENTS® Solutions has continued to enjoy positive results through satisfied customers and steady growth.*

## A QUICK LOOK AT SOME NEW GEM PRODUCTS!!

Common CENTS Solutions has grown by leaps and bounds over the past few years and with growth comes all new innovation for our customers. So here are a few of those new innovations that we are now offering our customers.

### GEMpic

GEMpic adds a new level of security to your GEMpay software. As an employee comes through your cafeteria line and goes through the typical process for paying with their badge the GEMpic software will show you the employees picture right there on the MICROS terminal so the cashier can verify visually that the badge they were given was from the intended employee.

### GEMforecast

GEMforecast is a simple add on that allows your system to compare your daily sales with your employee hours. By doing this our software takes the

guess work out of cutting employee hours and gives you the tools to reduce your cost of operation.

### GEMrewards

GEMrewards allows you the flexibility to create a reward system that fits around you and your needs. You can set up bonus bucks, tier based rewards coming from spending habits, rewards



Common CENTS Solutions flagship product

based on tenure. Basically any type of reward system you want we can set up, and even rewards you may have never heard of.

### GEMmultikitchen

GEMmultikitchen allows you to have a true central call center for your automated room service. GEMmultikitchen allows you to process orders for multiple locations through a single terminal and send those orders to different kitchens based on location.

### GEM2go

GEM2go is our browser based web ordering module that gives a simple user interface through a web browser that sends orders through your MICROS point of sale system. Many companies have web ordering modules but only Common CENTS Solutions offers a web ordering platform that uses your MICROS point of sale to process the orders giving you the ability to run reports from one system.

Give us a call today for more information on our newest additions!!!!